

<b>Notice of References Cited</b>	Application/Control No. 09/864,155	Applicant(s)/Patent Under Reexamination WHITMAN, JONATHAN	
	Examiner Rob Rhode	Art Unit 3625	Page 1 of 1

**U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-5,754,981	05-1998	Veeneman et al.	705/26
	B	US-			
	C	US-			
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

**FOREIGN PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

**NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	✓ "The Point of No Returns", Industry Standard; Oreskovic, Alexei; Mar 20, 2000
	V	✓ screen print outs of "returnexchange.com" captured via the WayBackMachine (archieve.org)
	W	✓ screen prints of returnbuy.com captured via the WayBackMachine (archieve.org)
	X	✓ "Smartship.com Gains Approval From United States Postal Service to provide e-tailers With Merchandise Return Service"; Business Wire; April 12, 2000.

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.